

How can the health sector help NHS England achieve a speedy diffusion of technology?

Beverley Bryant, Director of Strategic Systems and Technology, NHS England

Jeff Dienhart, Managing Director, Map of Medicine



#CHN20June
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“Everyone has greater control of their health and their wellbeing, supported to live longer, healthier lives by high quality health and care services that are compassionate, inclusive and constantly-improving”.

Source: NHS England: A guide to our vision and purpose

“...we will design and deliver care around the needs and choices of each individual patient and will do this by delivering the best customer service we can. We will give people control of their own health information to help them say what kind of care they want. This will lead to improved outcomes for every patient.”

“Transparency and participation are key to transforming customer service in health and care – patients, professionals and citizens need far better information on local services and need to be able to take control of their health when they want to. They need to be able to offer feedback on local services and know that those comments will be acted upon. They need to be able to make use of the latest digital technologies to improve the safety, outcome and experience of care.”

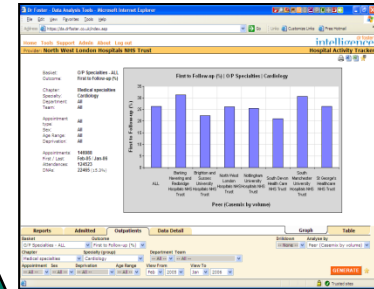
Source: Putting Patients First: The NHS England business plan for 2013/14 – 2015/16

A People Powered Health & Care System

Good Data



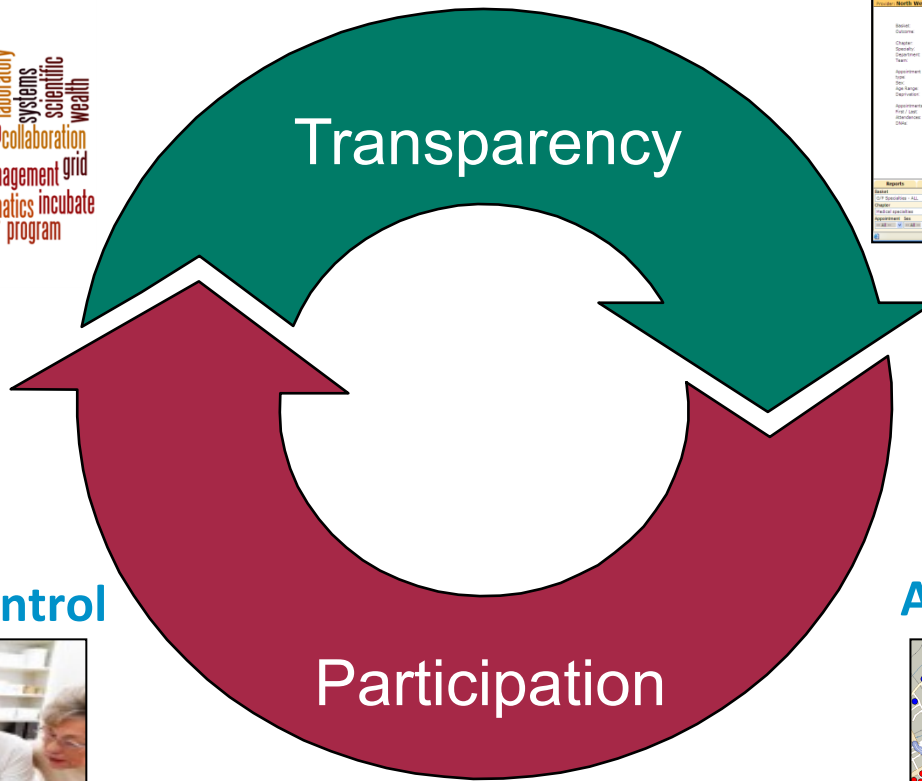
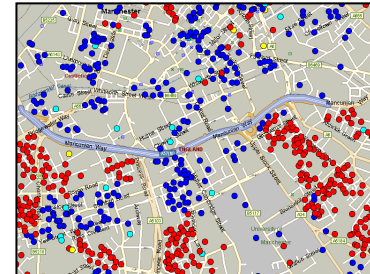
Open Outcomes



Patient in control



Active Citizenship



“Making the NHS easier to do business with”

Digital Primary Care

GP appointment booking

Repeat prescriptions online

E-consultations

Patient access to records

NHS E-referrals

Improved functionality

Easier to use

Information for commissioners

Online services for patients

E-Prescribing

Increased uptake of ETP

E-prescribing in hospitals

Online services for patients

Market stimulation

SMEs community, Faster procurements, Improved supplier relations

Integrated Digital Care Record

“Integrated Digital Care Records are a prerequisite for integrated care”

- Safe, digital record keeping in secondary care
- £260m Technology Fund
- NHS Number as primary identifier
- ‘Accelerators’ to integrated care
- Exemplars and case studies

Technology and Informatics Leadership
Clinical ownership , CCIOs, Procurement and Commercial skills

Patient control

“Unleashing the power of people”

Putting the technology and information into the patients hands to help manage their own health.

Need to get the basics and underpinning enablers in place first

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